

Support Services

The Student Support Services comprise five interlinked elements working together to provide students with a comprehensive range of services involving academic, emotional and social support (including harassment mediation and support).

We have an open door policy which means any one of the Student Support Services Team will take referrals from students, parents, or other staff and (with permission) will refer on to the most appropriate member of the team or to a community agency if required. We have links with Child and Youth Mental Health Services, Department of Child Safety, In-Sync, BoysTown, BABI, Employment Agencies, and Counselling Services.

Guidance Officer - Guidance Officers are experienced teachers who have also completed postgraduate qualifications and specialist training in guidance, counselling and psychology. They provide direct assistance to students and parents/caregivers regarding any issue that impacts on the students' smooth progress through school, their progression to further study and/or their transition into the world of work. Students can make their own appointments directly with the Guidance Officer while parents/caregivers can phone via the main office.

The Head of Special Education Services, Steve Mullineux, coordinates the following services:

The Special Education Unit provides individual educational programs for students with a range of ascertained disabilities particularly Intellectual Impairment, Autistic Spectrum Disorder, and Speech Language Impairment. Physical, Visual, and Hearing Impairments are also managed with the assistance of Advisory Visiting Teachers. The focus is on increasing independence and eventual transition to work.

The Learning Support Unit provides English, Maths, and Assignment Support to students with Learning Difficulties as well as offering some emotional support for students going through difficult times. Tutoring is provided both before and after school. Support is provided in small withdrawal groups and in-class.

The Behaviour Support Teacher, Wendy Ingram, works with students experiencing problems combining school with other aspects of their lives. Students with behavioural problems, social, emotional, and/or mental health issues are supported. Staff are also offered assistance from the Behaviour Management Teacher.

Youth Health Nurse

The Youth health Nurse works with students, school staff and parents to address concerns or problems about health and well being; create a more supportive, healthy school; and connect people to other support services inside and outside the school. Appointments can be made through the school office.

School Based Police Officer

The school based police officer program is the result of a partnership between Education Queensland and The Queensland Police Service. Cleveland District State High School is one of around forty high schools in Queensland where a School Based Officer is attached.

The main aims of the program are to provide easier access for students, needing police assistance, to investigate offences that may occur in and around the school and to provide a ready resource for teaching staff.

Youth Support Coordinator

Lil Flanagan, The Youth Support Coordinator, works with young people and their families to resolve issues contributing to not transitioning into and through the Senior Phase of Learning.

We work with young people who are having problems at home, school or with other young people. We help young people to come up with ways to overcome or deal with problems in life.

The Youth Support Coordinator can provide:

- Information and referral to young people and families
- Face to face support
- Group work

Lil Flanagan is at school every Tuesday in the school based nurse room, and can be contacted phone;
0418 887 712
34882533Cleveland High Chaplaincy

The chaplains at Cleveland High are Neale Collier and Janice Pukallus. Our chaplaincy centre is a great drop-in centre for relaxing or playing games and we organise other activities around the school from time to time. However, our main role at the school is to offer a confidential, caring place for students, staff or parents to chat about any issues that they are experiencing. You will always be greeted by a welcome smile when you meet the chaplains!

Youth Pathways Program

Youth Pathways aims to help those students 13 to 19-year-olds who are most at risk of not making a smooth transition through school to year 12 or its equivalent, and to move on to further education, training or employment, and active participation in the community.

Youth Pathways consultants interact with participants on a one-to-one basis. The provider conducts an individual assessment to identify the young person's barriers to making a successful transition and together, the provider and the young person develops a transition plan with strategies to address the barriers.

The provider then helps the individual to achieve the actions outlined in the plan. Youth Pathways also provides ongoing support and guidance as the participant progresses through education or training and beyond. Youth Pathways consultants will provide a safe place where young people can talk in confidence about issues impacting on their lives. Mark Alberighi is the Cleveland SHS Youth Pathways consultant and is in your school every Tuesday and Thursday during school hours. . If any parents or students would like to know more about the program or register please feel free to contact me.

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